

GAME-based pedagogies for Youth-Led Dialogue and Active Citizenship to prevent Discrimination and RADICALization - RADICALGAME

Germany - Support Services

Type of resource	Description	Contact Details	Link
Worker/online counsellor Prevention and support	Call centres for pastoral care under the authority of the Protestant and Catholic Churches and seventeen so-called 'open door' offices throughout Germany, which provide on-site counselling. It offers 24-hour telephone calls to people in crisis situations. It can be contacted by telephone from German landline and mobile networks 24 hours a day, as well as online via email and chat.	Telefon Seelsorge Email: contact form on the website 08001110111 (free of charge) 0800 1110222	https://www.telefonseelsorge.de/telefon/
Helpline	The Crisis Helpline is a telephone helpline for people in emotional distress. It is open all days of the year, including Sundays and public holidays, from 17:00 to 23:00.	Dresdner Krisentelefon 0351-8041616	https://www.dresden.de/de/rathaus/dienstleistungen/krisentelefon.php
Advice Centre on Radicalisation	The first point of contact if someone in your neighbourhood is becoming religiously radicalised or if you want to clear up any doubts. A local contact person is available who can give individual advice and practical tips on how to	Beratungsstelle Radikalisierung +49 911 943 4343 Email - contact form on the website	https://www.beratungsstelle-radikalisierung.de/DE/Startseite/startseite_node.html

	deal with your child, friend or student. Counselling is provided in German, Turkish, English and Russian. Upon request, services are offered also in other languages.		
Counseling	Online guidance for children and young people for free, confidential, available 24 hours a day, 7 days a week. Main topics: Daily life, emotions, offers of assistance, body and soul, love and sexuality, disturbances.	Jugend Notmail Live Chat Online	https://jugendnotmail.de/en/startseite-english/
Online Counseling	Counselling for children, adolescents and parents. Online counselling is open Monday to Thursday from 2:00 p.m. to 6:00 p.m. Counselling for parents is also available, if support is needed to find solutions - parenting problems, difficulties at school, family crises, addictions or internet risks.	Nummer gegen Kummer Telefon: 0202.25 90 59-0 Telefax: 0202.25 90 59-19 info@nummergegenkummer.de	https://www.nummergegenkummer.de/kontakt/geschaeftsstelle-verwaltung/
Online counselling	Online counselling dedicated to children and adolescents. It takes place through registration on the platform, it's anonymous and free of charge.	Online Beratung der Caritas Online Emergency: 0800 1110 111 or 222 For children and youth: 0800	https://www.caritas.de/hilfeundberatung/onlineberatung/kinder-jugendliche/

		1110 333	
Youth online counselling	Online counselling for young people aged 14-21. Chat consultations take place live without registration. In group or theme chats, young people are encouraged to express their thoughts and exchange ideas with other young people. Netiquette is monitored by a chat moderator. An e-mail consultation and an advice forum are also available.	bke-Jugendberatung Telefon: 0911 / 977 14 - 0 Fax: 0911 / 74 54 97 E-Mail: onlineberatung@bke.de	https://www.bke-beratung.de/jugendberatung/willkommen
Religious Extremism Prevention and Counselling Office	As a member of the Network for the Prevention of Violence, the Saxon advice centre is aimed at people who have questions about religious extremism. It offers preventive, intervention and deradicalisation measures for people affected by religious extremism.	beRATen e.V. – Beratungsstelle zur Prävention salafistischer Radikalisierung info@beraten-niedersachsen.de 0176 - 559 011 91 Hotline: 0511 - 700 520 40	https://beraten-niedersachsen.de/
National & International Network - NGO for prevention and deradicalisation	As a member of the Network for the Prevention of Violence, the Saxon advice centre is aimed at people who have questions about religious extremism. It offers preventive, intervention and deradicalisation measures for people affected by religious extremism.	Beratungsstelle Sachsen Phone: +49 30 917 05 464 Fax: + 49 30 398 35 284 Mail: post@violence-prevention-network.de	https://violence-prevention-network.de/
Advisory Centre	KORA is the coordination and advisory centre for the prevention of radicalisation in	Kora Telefon: +49 351 56454949 E-Mail: kora@sms.sachsen.de	http://www.demokratiezentrum.sachsen.de

	<p>the Free State of Saxony and supports the prevention of Islamist radicalisation and the strengthening of the understanding of democracy among those potentially affected. KORA supports the families of people who have become Salafist radicals or joined jihadist groups. The counselling centre can also be approached by people wishing to leave the Salafist milieu or to leave jihadist or militant groups. The counselling service is provided in German, English and Arabic. The helpline is open Monday to Friday from 9 am to 4 pm.</p>		
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